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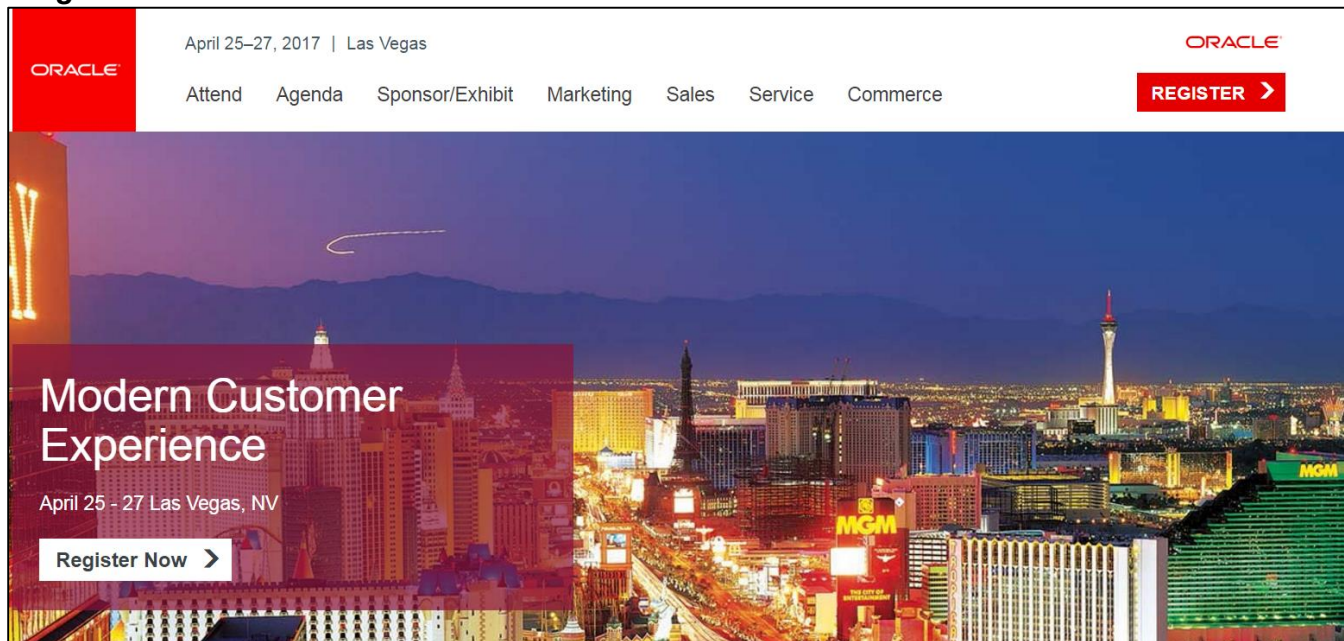MODERN CUSTOMER EXPERIENCE
APRIL 25–27, 2017 | Mandalay Bay, Las Vegas

Registration Instructions

Anyone planning to attend Oracle Modern Customer Experience needs to register using his/her existing Oracle single sign-on (SSO) login details, or will need to create an Oracle Account in order to complete the registration process.
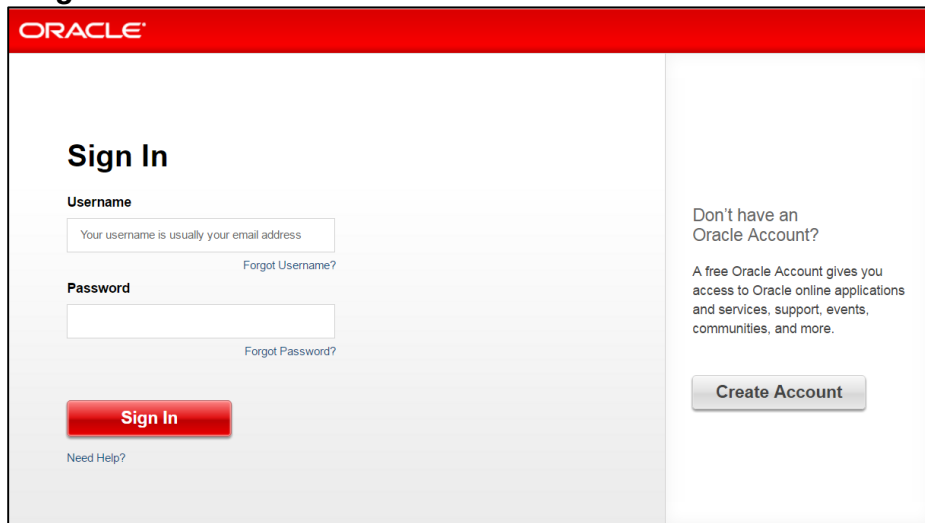
1. Visit the Oracle Modern Customer Experience site and select the 'Register Now' button to begin the process **(Image 1).**

Image 1

2. You will be taken to a log in page. If you already have an Oracle Account, enter your username and password, click 'Sign In' and skip to Step 5. If you do not have an Oracle Account, click 'Create Account' (**Image 2**), then continue to Step 3.
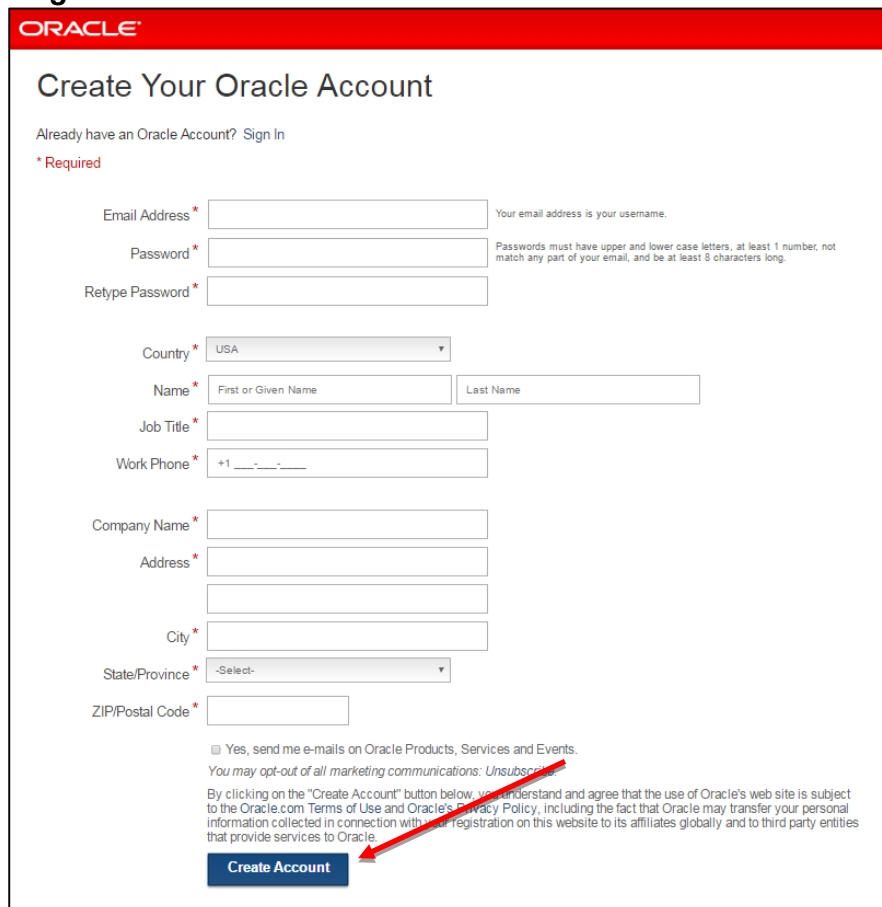
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Image 2

3. Fill in all required fields to create an Oracle Account (**Image 3**). Please remember the password you create. Your username will be the e-mail address you enter. These login credentials will allow you to access your registration profile at any time, including when you are onsite at the event.
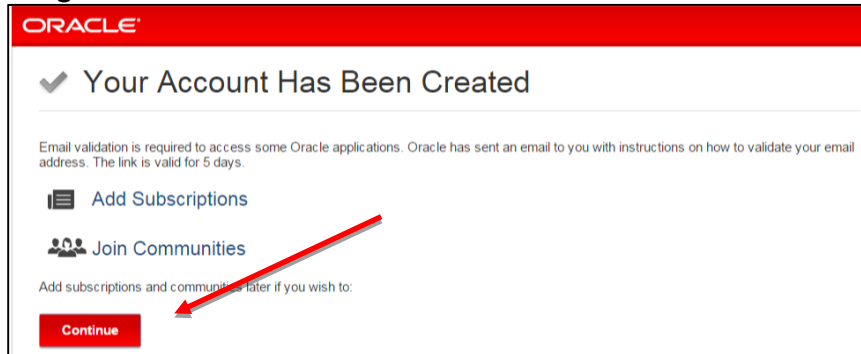
   Once you have entered all of the required information, click 'Create Account'.

Image 3

4. Click 'Continue' to proceed to the sign-in page (**Image 4**). You will be asked to log in with the username and password you just created. You will now continue on with your registration for the conference.

Image 4

5. Please answer all questions to complete your registration profile (**Image 5**). Questions marked with an asterisk are mandatory and must be completed. After selecting which area you are most interested in, additional questions will populate below (**Image 6**). Please ensure that the appropriate boxes are selected.

Image 5

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Image 6

6. If you require a Letter of Invitation, select 'Yes' and complete the required details (**Image 7**). You will be required to submit pertinent passport information.

   Letters will be processed once registration is completed. Attendees are responsible for completing and submitting the visa application to their local consulate or embassy. Cancellation policy/dates will still be in effect even if your visa application is denied.

Image 7

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7. All attendees, regardless of which sector they work in, must be in compliance when receiving a complimentary or discounted package. If you are employed in the private sector, you will be required to acknowledge that you are authorized by your company to accept an invitation to Oracle Modern Customer Experience (**Image 8**).

    If you are employed by the government/public sector, you are required to download the gift and ethics compliance form. **This form must be signed by your organization's appropriate legal counsel, ethics officer, or designated executive official for gifts/ethics matters and returned to the conference registration team before the start of the event.** A link to this required compliance form is included with the compliance terms and conditions (**Image 9**) and will be provided in your registration confirmation e-mail as well.

Image 8

1 of 1

Private Sector Compliance

Oracle is committed to promoting a corporate culture that is centered on integrity, accountability, and ethical business conduct. By accepting the complimentary or discounted event invitation, the invitee certifies that his/her acceptance of and Oracle's provision of the complimentary or discounted event invitation are: (1) permissible under his/her company's internal policies; (2) permissible under the laws of his/her home country and any other law relevant to his/her company; and (3) known to and approved by his/her company's management.

Do you agree with the above certification and accept the complimentary or discounted event invitation?

Do Not Agree ›   Agree ›

Image 9

1 of 1

Government/Public Sector Compliance Process

All government/public sector attendees using a complimentary or discounted priority code are required to download the Government/Public Sector Compliance Letter and have it signed by their legal counsel, ethics officer or designated executive official for gifts/ethics matters.

To download the Government/Public Sector Compliance Letter for Modern Customer Experience click here. Once the letter is signed, please send it to the event registration team via email to ModernCX@gpj.com.

By selecting "Agree," you agree to return the properly signed letter to Oracle by Friday, March 24, 2017, and acknowledge that if the signed letter is not returned by this date, Oracle reserves the right to charge you or your employer the conference government rate that was in effect at the time of your initial registration.government rate that was in effect at the time of your initial registration.

• To complete compliance requirements onsite, government/public sector employees must bring the signed Government/Public Sector Compliance Letter in order to use the code and receive the complimentary or discounted rate. If you do not have the signed Government/Public Sector Compliance Letter with you, you must pay the government rate in effect at the time of your registration in order to gain access to the conference.

By selecting "Do Not Agree," you will not be able to use the code you have entered to receive discounted or complimentary registration. If you choose to continue the registration process, you will be charged the conference government rate to attend the event.

Do Not Agree ›   Agree ›

8. Once you have completed registration, you will receive a confirmation page and will be asked if you would like to book a hotel reservation. If you would like to reserve a hotel room, please select 'Book Hotel' (**Image 10**). A new page will appear and ask you to select your check-in and check-out dates (**Image 11**). If you have been provided a hotel booking code, please input that before continuing.

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Image 10

✅ Registration Confirmation

Ready to Book Your Hotel? Lowest Rates Guaranteed.

Oracle has secured a block of rooms at the Mandalay Bay at discounted rates starting from $149.00 to $289.00 plus a $30 daily Resort Fee and 12% Clark County room tax per night for single and double occupancy. Click the "Book Hotel" button that will enable you to secure the group discounted rate. The deadline to book your accommodations at the discounted rate is March 27, 2017.

Book Hotel

Image 11

Step 1	Select Check-In and Check-Out Dates

Please select your dates and click Next to view the list of available hotels for booking.

Check-In	24-Apr-2017
Check-Out	27-Apr-2017
Hotel Booking Code	

NOTE: A Hotel Booking Code is not required to book a room, but if you have received a hotel booking code, please enter it below.

Next >

9. Hotels with rooms available during the dates you selected will appear along with the room rate (**Image 12**). For additional information, you may select 'Overview & Amenities'.

Image 12

Step 2	Select a Hotel for Reservation

Below is a list of available hotels for you to select. Hotels are listed via a real-time inventory system based on first-come, first-served for the rooms and nights you requested. If you do not see any hotels in your search results, please adjust your dates with a shorter stay and try again.

Click the "Change Dates" button on the top left corner to resubmit your check-in and check-out dates.

Mandalay Bay Resort and Casino - Headquarter Hotel

⭐⭐⭐⭐

3950 Las Vegas Blvd. S
Las Vegas, NV 89119

Rooms starting from **$209.00**

Mandalay Bay offers an exciting Las Vegas experience from the sandy beach to the beautifully remodeled rooms.

Smoking rooms available

Reservation Agreement / Cancellation Policy

Find a Room >   Overview & Amenities >

< Back

10. When you have decided on a hotel, select 'Find a Room' where you will be asked to select the Room Type and the number of Guests per Room (**Image 13**). Continue by clicking on 'Add Room,' verify the check-in, check-out dates and room rate and click on 'Next.'

Image 13

11. Verify the first and last name(s) of the guests and email address on the reservation, submit any special requests and click 'Next' (**Image 14**).

Image 14

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12. Continue the hotel booking process by submitting Personal and Contact Information and any applicable hotel loyalty numbers and clicking 'Next' (**Image 15**).

Image 15

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13. Complete the hotel booking process by submitting a credit card for guarantee (**Image 16**). **Please note: the hotel will charge the credit card provided a one-night room and tax deposit on April 3, 2017**. Click the 'Next' button at the bottom of the page to complete your hotel reservation request. Your registration process is complete.

Image 16

Step 6	Room Guarantee

Mandalay Bay Resort and Casino

☆☆☆☆☆

3950 Las Vegas Blvd. S
Las Vegas, NV 89119

Payment Information

NOTE: The amount shown is an estimated total including local taxes and resort fee. The hotel will charge your credit card on file a one night room and tax deposit on April 3, 2017.

Amount * $876.96

Please enter the credit card you will be using to guarantee your room.

Credit Card Type *   Please Select... ▼

Credit Card Number *

Exp. Date *   ▼ / ▼
                   Month   Year

Name on Credit Card *

You are not committing to your selected room until after the next step.

< Back   Next >

If you time-out during the registration process, please log back in and you will be taken to the point in your registration where you left off.

Questions

If you have any further questions, contact the Oracle Modern Customer Experience help desk Monday through Friday, 6:00 a.m. to 6:00 p.m. PT.

US and Canada: 1.866.254.8740
International: +1.650.416.8794
Email: ModernCX@gpj.com

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